

Your Prescription Benefit Plan through Capital Rx

When it comes to your health, Capital Rx is with you every step of the way. Our top-tier services and resources are available to help you make the most informed decisions for you and your family.



Using Your UMR ID Card at Retail Pharmacies

Please present your new UMR ID card along with your prescription to any of our 60,000+ retail pharmacies every time you fill your prescription.






Getting a 90-Day Supply of Your Prescriptions

If you are prescribed a 90-day prescription for maintenance medications (e.g. long-term conditions like arthritis, asthma, diabetes, high blood pressure or high cholesterol), you can fill your prescription at retail pharmacies or through mail service.

Getting started with Walmart mail service:

Prior to your first fill by mail, please call **1-888-302-2779** and follow the prompts for medications delivered to your home or mail a completed order form to **1025 W. Trinity Mills, Carrollton TX, 75006**. This form can be downloaded at www.walmart.com/homedelivery.

Choose one of the following options to submit your prescription:

-  **E-prescribe:** Have your doctor e-prescribe to **Walmart Pharmacy Mail Order 2625**.
-  **Fax:** Have your doctor fax your prescription to **1-800-406-8976**. Faxed prescriptions may only be sent by a doctor's office and must include patient information and diagnosis for timely processing.
-  **Mail:** Mail us your prescription and completed order form to **1025 W. Trinity Mills, Carrollton TX, 75006**.



The Member Help Desk is available 24 hours a day, 7 days a week at **1-888-302-2779**.



Prior Authorization/Step Therapy/Quantity Limit





In order to ensure safe and appropriate use of certain medications, your prescription benefit program may have prior authorization, step therapy, and/or quantity limits for certain medications.

- **Prior authorization** requires you and your physician to obtain approval from Capital Rx prior to medication being dispensed.
- **Step therapy** is when your prescription benefit requires you to try another medication (usually a generic) prior to starting the medication your physician prescribed (usually a brand).
- **Quantity limits** only allow you to receive up to a maximum dosage or quantity for certain medications, based on clinically-approved prescribing guidelines.

Call customer service at **1-888-302-2779** to determine if your medication(s) are subject to prior authorization, step therapy, and/or quantity limit requirements.



Our digital tools offer all the features you would expect, plus more!

-  Find a pharmacy
-  View your claims history
-  Look up which medications are covered under your plan
-  Review lowest drug cost at surrounding pharmacies